

## Support for *PC Card Catalog* and *CONCEPT I* ends Dec. 31,2026

- **Your software is not going away!** These applications will continue to work after the "Sunset" date (12/31/2026).
- **Library Concepts** is NOT going away!
- Our Support relationship, however, will change.

### Our Recommendations:

1. The **preferred solution** is to **UPGRADE to CONCEPT III**, our web-based ILS application. It has been in use by libraries like yours for over 8 years. It is actively supported with improvements and frequent updates. **CONCEPT III** is a great choice for many years to come! (**Lots to love in CONCEPT III!** See **CONCEPT III** info sheet.)
2. The **less-preferred solution:** You can continue using your current software now and after the "Sunset" date. For libraries that cannot UPGRADE to **CONCEPT III** at this time, we offer an **End-Of-Support package (EOS)**. After the Sunset date, there will be no Support charges.

### What is the End-Of-Support Package?

The **EOS Package** can be ordered if your library decides to skip the CONCEPT III upgrade for now. Its purchase will include only a download link to obtain your library's **EOS Package** file.

The **EOS Package** includes:

- A Renewal Key that expires after **2059**. The *qLOC* (the instant ISBN cataloging) feature will remain active until expiration.
- A "fresh install" file which is essential for moving your legacy application to another computer. It can be reused as needed.
- A set of authorization files to set the expiration without the Key.

Instructions will be included. **Your library's purchase of the EOS Package must occur before 12/31/2026. This is not a flexible date!**

### EOS Package Notes:

- After the 12/31/2026 date, you can still upgrade your legacy system to **CONCEPT III**. There will be no credit for "current support" or EOS Package purchases.
- To be eligible to purchase the **EOS Package**, your library must have maintained active Support for at least one year up to 12/31/2026, **OR** your library may purchase one-year of Support (at the published cost) and the **EOS Package** at the same time.
- No **EOS Package** provisions are made for PUBLIC ACCESS or HomeWork utilities.
- Library Concepts will not keep copies of your EOS Package file. You are responsible for storing copies of your file in memorable, safe locations accessible, possibly, for years!
- While the **EOS Package** can be purchased after the 12/31/2026 date, it will not include the "fresh install" file. The "late" Package will only include the Renewal Key and authorization files. No price reduction will be provided. Ordering a "late" **EOS Package** may have limited-time availability after 12/31/2026.
- Even with the **EOS Package**, Windows updates, security changes, and LOC revisions may create compatibility issues that will not be addressed.

### EOS Package Prices:

*PC Card Catalog* BASIC (single-user): **\$100**; (3-user): **\$175**

*PC Card Catalog* CIRCULATION (single-user): **\$150**; (3-user & unlimited): **\$175**

CONCEPT I System: **\$285**